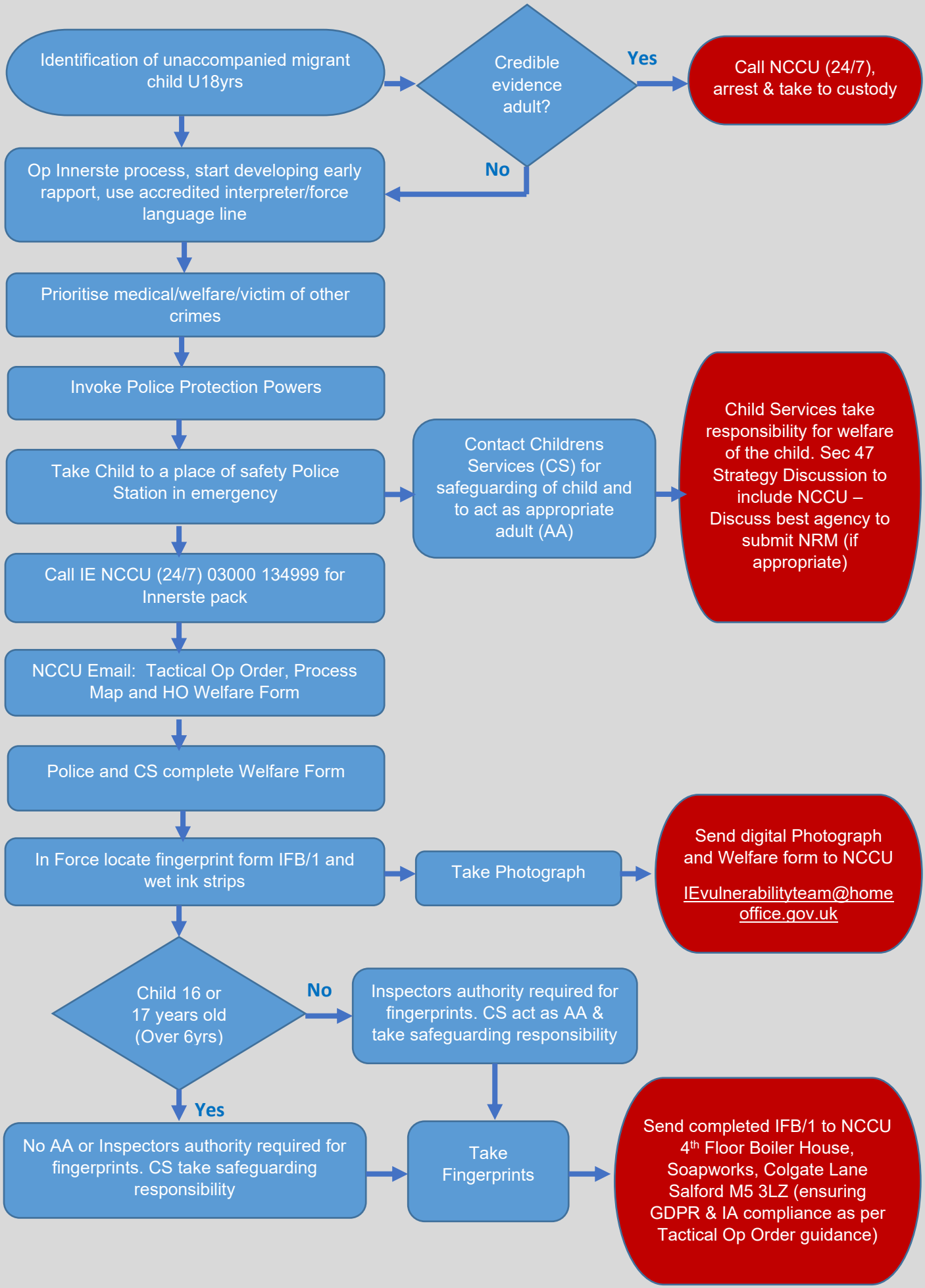Op Innerste Process Map