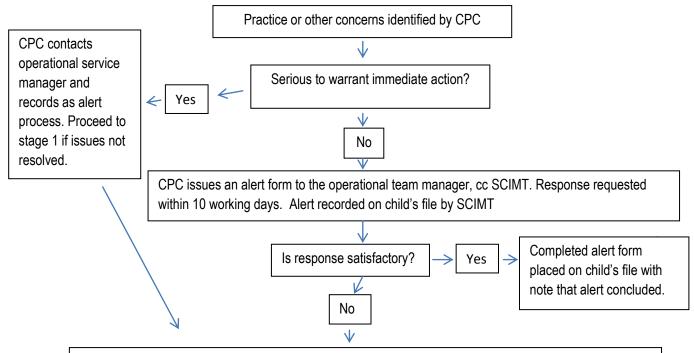
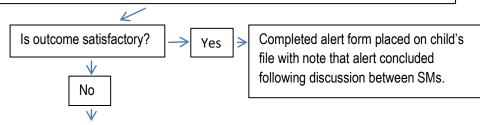
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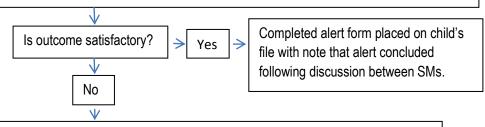
CPC procedure for raising urgent practice issues



Stage 1: Service manager ICS will communicate with the operational service manager within 24 hours of the escalation. An urgent action plan will be agreed with actions to be taken within 7 days. Discussion to be recorded on the child's file by the Service Manager, ICS.



Stage 2: A professionals meeting should be held within 7 working days following the outcome of stage 1. This is to be chaired by the service manager (ICS), with attendance of the social worker, IRO, team manager and operational service manager to discuss and agree the actions to be taken. The relevant operational group manager and group manager (safeguarding and independent review) will discuss if there is still no resolution following the meeting and consideration will be given to progressing to stage 3.



Stage 3: The group manager (safeguarding and independent review) will discuss concerns with the service director, children's social care, within 5 working days to agree if any further action can be taken.

The IRO has the power to refer the matter to Cafcass at any point in this process and may also make a concurrent referral to Cafcass at the same time that he or she instigates the dispute resolution process.