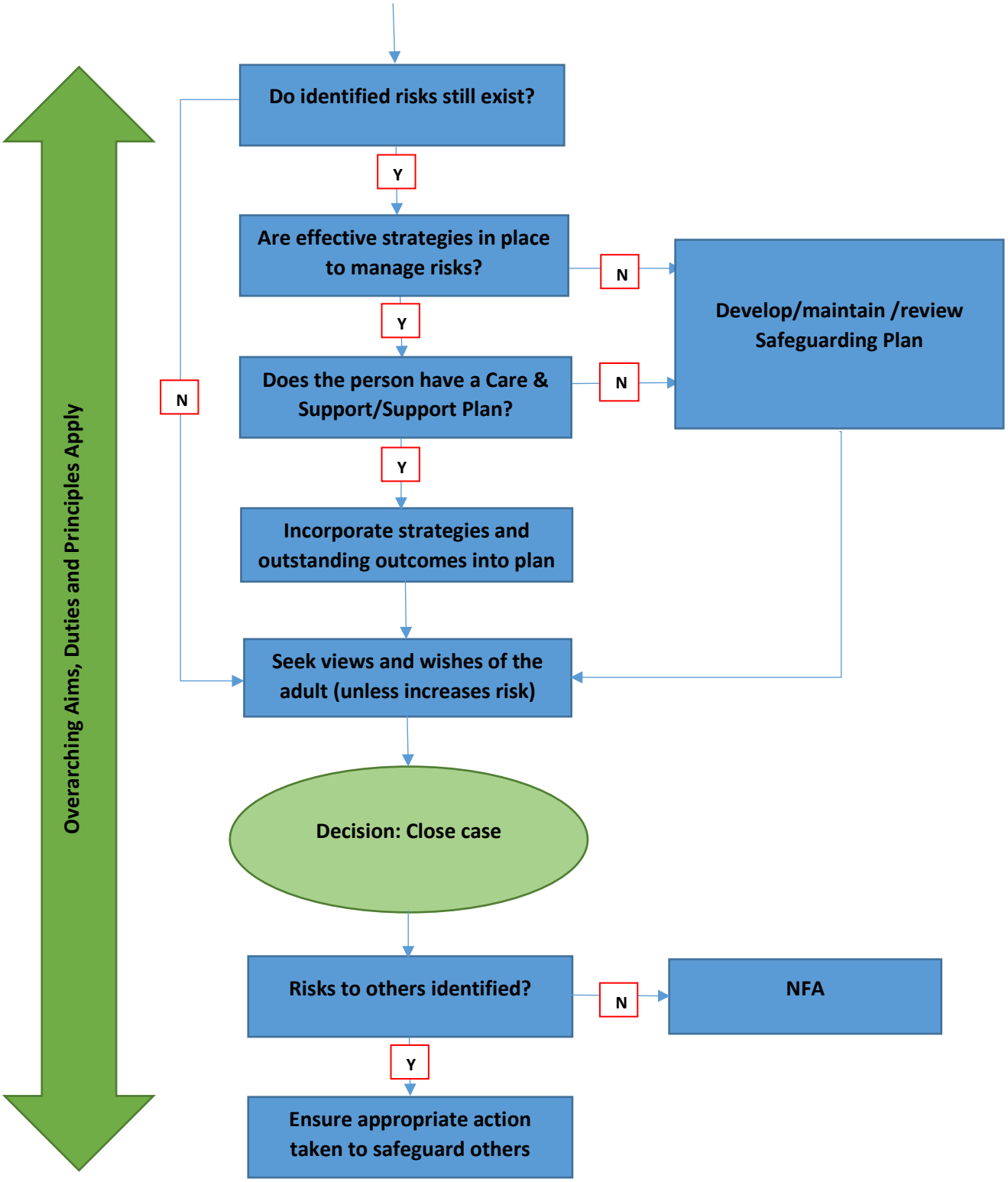# 4. Case Closure Process